

### Stepping Through the Fire

### Reflections of the Economy and Recovery in the Fire and Emergency Service

Mark W. Light, CAE

IAFC Chief Executive Officer

and Executive Director





#### **Good News / Bad News**

The recession is over...but its imprint remains.

- fire departments
- local governments
- people we protect







#### **Leaders Role**

- Understand the "Big Picture"
  - National, local, department
  - Data, data, data
- Seek and understand alternatives
  - Operations
  - Administration
  - Funding
- Build partnerships
- Lead recovery, don't just react to it





#### **Economic Standing**

- Economic impact is difficult to gauge
  - "If you've seen one fire department... you've seen one fire department"
  - Divisive political environment
    - All levels of government
    - Conflicting data /opinion on recovery
    - Political posturing / finger pointing
  - Mostly anecdotal evidence; lack of FD data
  - Local budgets are lagging indicators





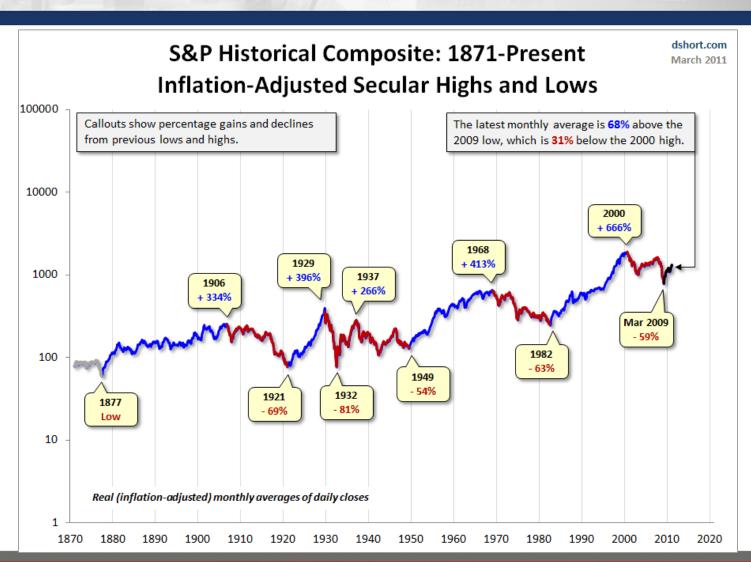




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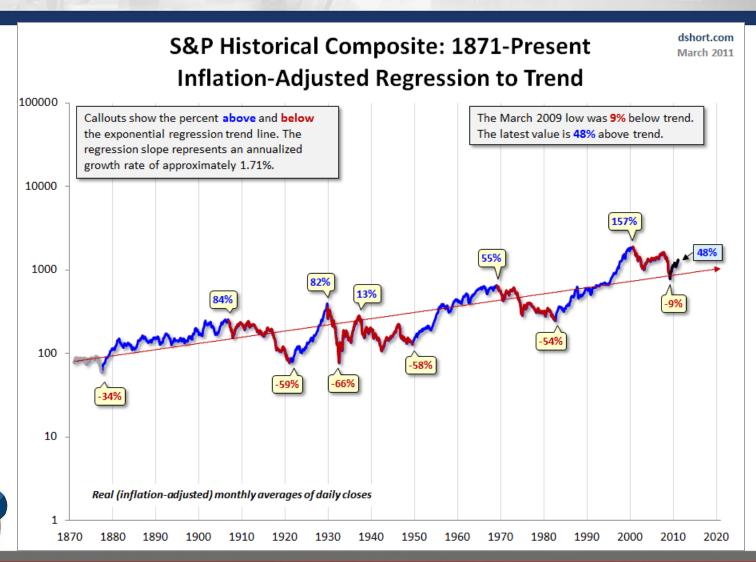
#### **Leading Indicator**







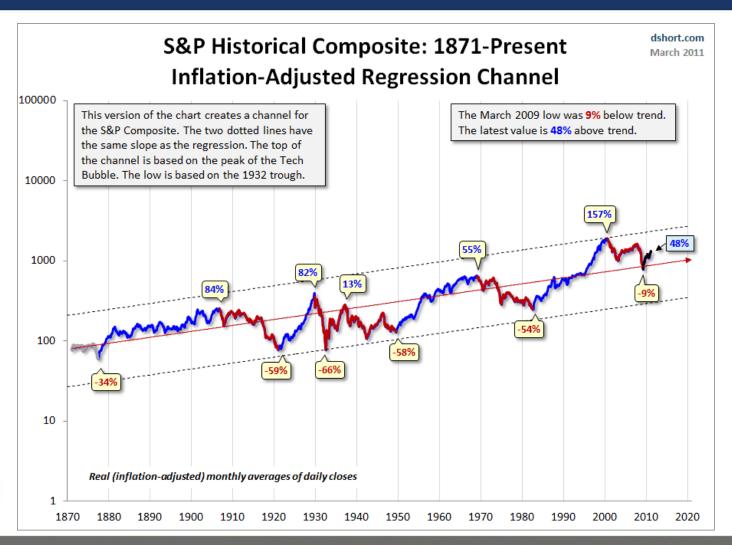
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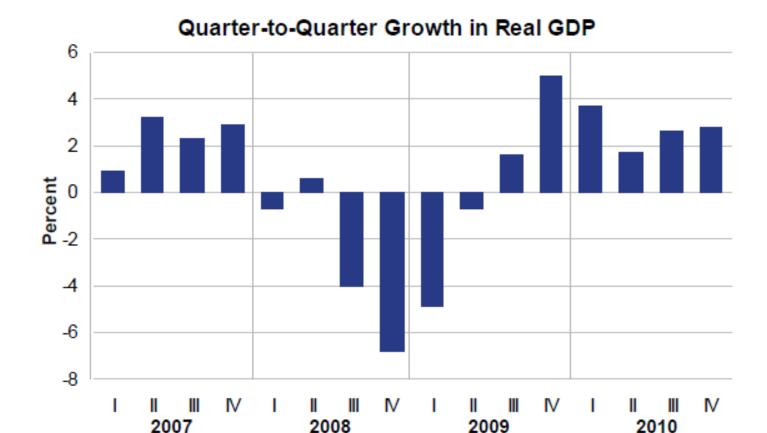
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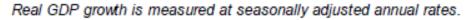






#### **Gross Domestic Product**





U.S. Bureau of Economic Analysis





# Signs of Improvement – Private Sector

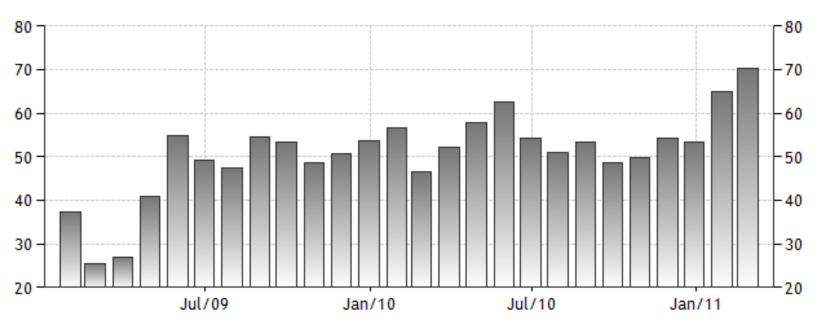
- Employment Trends Index
- Help Wanted OnLine
- Measure of CEO Confidence
- Consumer Confidence





#### **Consumer Confidence**

#### UNITED STATES CONSUMER CONFIDENCE

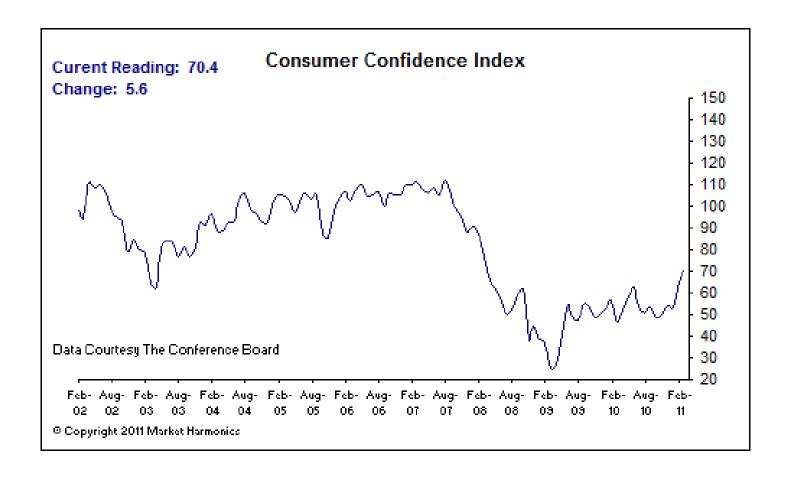


source: TradingEconomics.com; Conference Board





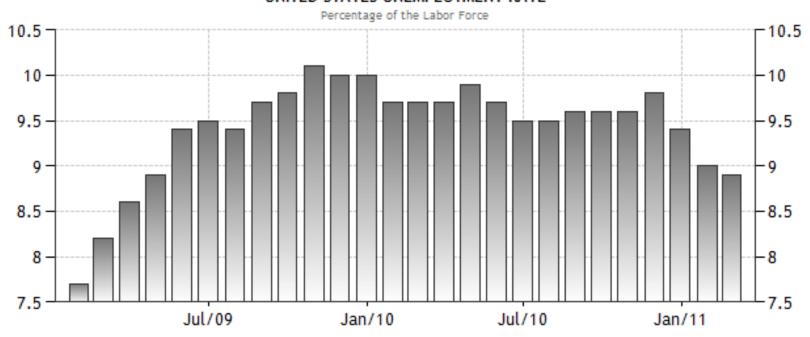
## Consumer Confidence – Coincident Indicator





## IAFC Unemployment – Lagging Indicator INTERNATIONAL ASSOCIATION OF FIRE CHIEFS

#### UNITED STATES UNEMPLOYMENT RATE



source: TradingEconomics.com; Bureau of Labor Statistics



### **IAFC** Unemployment – Lagging Indicator









#### **Consumer Price Index**

Increase: Gas and fuel

Increase: Food at home

Increase: Apparel

Increase: Shelter

Increase: Airline fares

Increase: Recreation

Decrease: New vehicles and used cars

and trucks.





#### Housing Market: Continuing Volatility

- Current environment
  - Housing starts go up and down monthly
  - Home pricing / value down
    - Tax revenue down
  - Controversy on foreclosures continues
    - Demand to slow process
    - Political discord in Washington







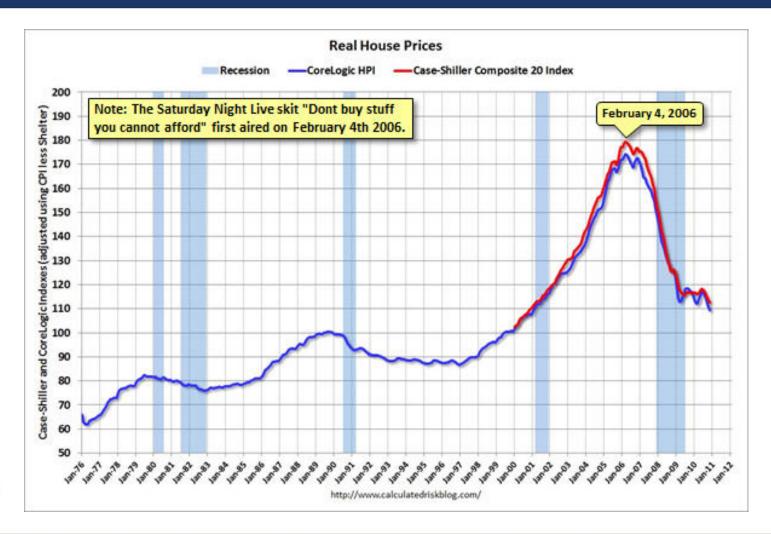
#### Solution

### Don't Buy Stuff





#### Housing - Leading Indicator











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#### **National News, Local Impact**



#### Expect lots of government layoffs at state, local level

MercuryNews.com
Firefighters are the new heroes in deficit battle

MONITOR
Did Wisconsin Senate choose nuclear option in collective-bargaining fight?

#### The Washington Post

State and local budget cuts are slowing US economy



After Win Against City, Firefighters Could Face Layoffs



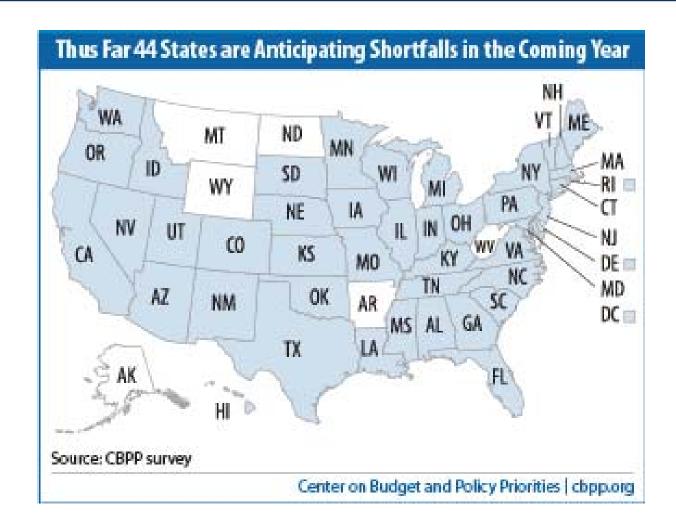
Fire Stations Cut Services As City Budgets Shrink

by RACHEL DORNHELM

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# States Projecting 2012 Budget Shortfalls







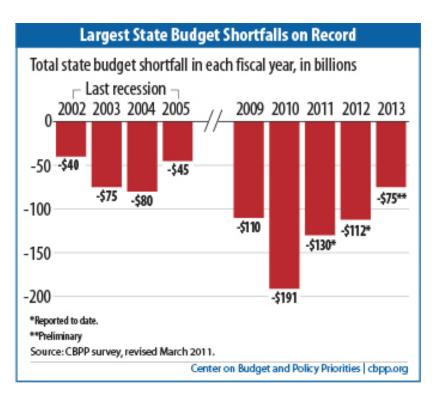
- Recent National League of Cities survey shows:
  - Largest spending cuts in the 25-year history of the survey
  - 87% of city finance officer report they are worse off than 2009
  - NLC president: "The easy cuts are gone"
    - 25% of cities cutting back further on public safety, making deeper cuts in services usually seen as an area of last resort.





#### State/Local Budget Outlook

- Steepest decline in tax base on record
- Demand for services increasing
- Severe cuts in vital state funding:
  - Health care (31 states)
  - Elderly/Disabled (29)
  - K-12 Education (34)
  - Higher Ed (43)







#### **Local Weaknesses**

#### Tax Base

 Devaluation of Assessed Property Values (property tax)



- Unemployment (income tax)
- Low consumer spending (sales tax)
- Loss/Profit Loss of Industry/Commerce (corporate income tax; employment, property tax)
- Housing 5 year trough 2008-2013
  - Must build new buildings to get new revenue





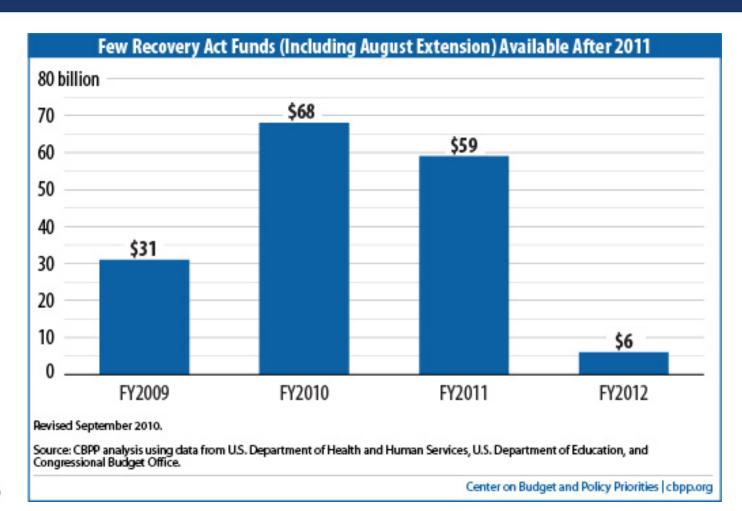
#### **Local Weaknesses**

- Legislative Assessment Caps
- Sources of Revenue
  - General Fund: competition for scarce resources
  - Special Revenue Fund: inability to shift financial resources
  - Sales Tax: highly elastic; consumer confidence down





#### **Federal Assistance Ending**







#### **Economic Standing**

63%

Percentage of U.S. cities cutting back on police and fire budgets

39%

Percentage of U.S. counties cutting back on police and fire budgets





## Fire Department Threats & Obstacles

- Changes to federal grant programs
  - Cuts- Proposed reduction in AFG by Obama – 390 to 250, House is 390/420 (SAFER)
  - Spending requirements
- Public Private competition
- Organizational culture
- Organizational structure
  - Loss of key planning positions
- Regulatory impediments



#### Is Fire a Federal Problem?

- PD, County Sheriff, State
   Police, Highway Patrol, ABC
   Officer, FBI, DEA, ATF,
   Customs and Border Patrol,
   Secret Service, Federal
   Protective Service, US
   Marshals, Federal Air
   Marshals, ICE, U.S. Forest
   Service Law Enforcement,
   Bureau of Indian Affairs,
   Bureau of Land Management,
   U.S. Park Service
- Local F.D.
  - 1 agency from local to federal to suppress fires.

18 different law
 agencies that can
 enforce laws

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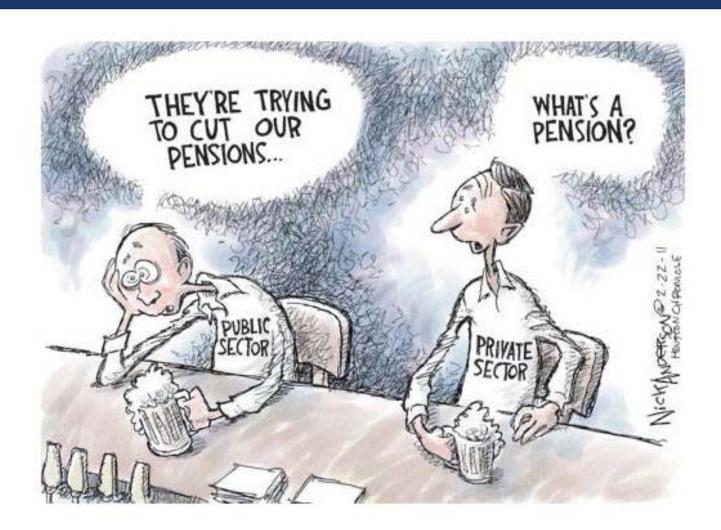
#### **New Threat: Backlash**

- Public trust is failing
  - Apathy over cuts in service
    - Anger when something goes wrong
  - Grouping firefighters with "the government"
  - Outcry over salaries and benefits
  - Firefighters are now seen as the cause of what all is wrong with government in some areas





#### **Pension Debate**





### **IAFC** Pension Debate by the Numbers

- 17 states with pending legislation
- \$1.5 3 trillion estimated shortfall for state and local pensions
- 41% of voters have no retirement benefits.
- 586 Fortune 1000 companies still offer pensions.





#### **Backlash: Pensions**

- More than 80 % of the U.S.' 27 million state and local government workers/retirees are covered by public pensions.
- Taxpayers face as much as \$3 TRILLION in unfunded workers retirement liabilities at the <u>state</u> level alone.
- Chicago's system will be broke by 2020
- Disparity in retirement contribution
  - Private sector average: \$0.92
  - Public sector average: \$3.04

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#### **Backlash: Pensions**

- Election results highlight issue
  - Six newly elected governors are looking at 401(k)style retirement plans
  - Eight of nine California cities and counties approved ballot measures slashing public pension benefits
  - More than 40 suburban Chicago communities approved a ballot question demanding that the Illinois Legislature lower benefits for future state workers, targeting public safety officers and firefighters.





## Tough Pension Questions Need Answers/Solutions

- Too much promised or bad management?
- Financially sound for decades. What happened? What is broke and is there a better way to fix it?
- What is the cost to tax payers to convert the system? What if it fails?
- Immediate action vs. long-term consequence
  - Fit for duty?
  - Recruitment and retention?





#### Pension Debate: The Big Question



What will be the long-term impact of the Wisconsin vote?





# Local Impact: Unprecedented Cuts

- Community impact
  - Reduction in service
  - Station closings
  - Brownouts
  - Increased call times
- Staff Impacts
  - Reduction in Force
  - Furlough
  - Benefit reductions
  - Safety concerns (NPFA 1710/20 compliance)







# Move from "Surviving" to Thriving

- Building a new reality
  - Leading, not reacting
  - Leveraging opportunity
  - Recovery plan
- Repair relationship with the public
  - Pub Ed: What we do / successes
  - Efforts to remain relevant in a dynamic environment
  - Clearer messaging on budget needs



# Seizing the Opportunity for Innovation

- Are we wrapped up in doing things, "the way we always have?"
- Are our competitors innovating more rapidly than we are? (yes!)
- Do we want to be followers or leaders in public safety?
- Emergency service models in Europe seem strange at first glance to American eyes... but are they wrong? – They are now looking at what we are doing





## **Use of Analytical Tools**

- Risk analysis for program prioritization
- Multi-year revenue and expenditure projections
  - Forecasting
- Strategic planning
- Family of performance measures
  - Program Dashboards
- Decision-making matrices





## **Gaining Efficiencies**

- Program management efficiencies:
  - What programs are necessary to address the threats in specific communities?
  - Alternative staffing models to keep programs alive
  - Leveraging technology support department goals





# Strategies for Gaining Efficiencies

- Budget scrubbing
- Revenue enhancements or diversification
  - Fee for service partial to full cost recovery
  - Proffers for new development
  - Leasing space on station property
  - Fire levy funds (special taxing)
- Fire service consolidation/partnerships
  - Internal to local government
  - Regionalization





# Strategies for Gaining Efficiencies

- Rethinking response
  - Peak staffing at peak hours
  - Light duty vehicles
- Public-private partnerships
- Outsourcing and privatization
  - Don't go overboard
- Accreditation
- Green initiatives
- Challenging cherished assumptions





### **Good News, Bad News**

Recovery is underway, but will be a long and difficult road.

We have an opportunity to come out stronger, if we take the time and energy to shape our future now.

Will the fire service step-up to the opportunity?





## Sample of Economic Data Resources

- U.S. Bureau of Economic Analysis
  - www.bea.gov
- U.S. Census Bureau
  - www.census.gov
- U.S. Bureau of Labor Statistics
  - www.stats.bls.gov
- Center on Budget and Policy Priorities
  - www.cbpp.org





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## More than Money On the Line

- Response preparedness and quality
- Unwilling to fund new programs/ideas that may support recovery/improved service
- Increasing discord
  - Career vs. volunteer responders
  - Labor vs. management
  - Responders vs. other public servants
- Downturns in recruiting and retention
  - Having to chose salaries over equipment and apparatus



### **FDs Need to Start Future Now**

- 1. No U-Turns
- 2. Assess Community Economics
- 3. Revisit Strategic Plan/Priorities
- 4. Educate (Organization & Decision-Makers)
- 5. Develop a plan to recover and catch up on equipment and apparatus
- 6. Implement
- 7. Monitor and Adjust as Needed



# Understanding the Leadership & Organizational Context

#### Time to Lead

- Fire and EMS chiefs don't make policy
- They shape policy
- They implement the policy
- Responsibility to provide understanding of the impact of the cuts
  - Coherent
  - Data-driven





#### **Pension Debate**

- Personal
  - Everyone is worried; looking out to get their "fair share"
- Political
  - Misunderstood; often mischaracterized
  - Easy to manipulate message to play on fears
- Polarizing
  - Rhetoric furthers the divide